GENERAL TERMS AND CONDITIONS FOR THE SUPPLY OF GOODS AND SERVICES

These General Terms and Conditions (the "GTC") shall apply to the supply of goods and services to Luxottica North Europe (hereinafter "LUXOTTICA") and shall apply in addition to any terms contained in each supply order and/or agreement entered into between LUXOTTICA and the Supplier ("the Supply Order and/or Agreement"). In the event of any conflict between the GTC and any terms contained in the relevant Supply Order or Agreement, the following order of precedence shall apply (but only to the extent of such conflict):

1. Supply Order
2. Agreement
3. GTC.

Other than any special condition agreed to in writing by LUXOTTICA these GTC are the only terms and conditions upon which LUXOTTICA is prepared to deal with the Supplier. Each Supply Order shall be deemed to be an acceptance by LUXOTTICA of the Supplier’s offer to supply goods and / or services subject to these GTC. Upon issuance of a Supply Order, a contract shall be formed and the parties shall be bound. The acceptance of goods and services or the payment for such goods and services by LUXOTTICA shall not be regarded as implicit acceptance of any term or condition differing from these GTC. Any Supplier terms and conditions are expressly excluded.

Section 1
A) - SUPPLY OF GOODS AND PRODUCTS

1A.1. Supply prices shall be fixed for the entire duration of the Supply Order.

1A.2. The Supplier:
   a) shall deliver, at its own care and expense, the goods and products ordered, in accordance with the times and locations specified in the Supply Order and / or Agreement;
   b) shall undertake, at its own care and expense and in accordance with all applicable laws, the packaging, loading, transport, delivery and unloading of the goods and products ordered, and clearance or disposal of any residual materials;
   c) shall deliver the goods and products together, applicable merchandise transport documentation (or other valid documentation in accordance with applicable laws) which records details of the Supply Order Number, the product description, the LUXOTTICA product codes, and the quantity and unit of measurement for the goods/products delivered;
   d) guarantees that the products delivered are free from flaws and defects and fully meet the requirements expressed by LUXOTTICA (such requirements may relate to technical specifications, quality requirements, and delivery and packaging specifications), and all applicable UK and EU laws and regulations. Any good or product that is either defective or non-compliant with the applicable laws or the agreed terms and conditions may be rejected by LUXOTTICA;
   e) guarantees that if the Supplier becomes aware at any time of any incidents, events or discoveries which are in any way relevant to the safe operation of the goods and products, or has reason to believe that there is a defect in the goods and products rendering them unsafe to use, the Supplier shall without delay issue written notice of them to LUXOTTICA;
   f) guarantees that in the event of total failure or partial failure of the goods/products that are defective, charge, or any goods/products that are delivered over, or do not comply with LUXOTTICA’s technical specifications or applicable laws. In such circumstances and without prejudice to LUXOTTICA’s right to claim compensation for any loss suffered by it, the Supplier shall bear the costs relating to the disassembly, assembly, and ascertainment of such defect or non-compliance, as well as any transport expenses.

1A.3. The goods and products shall be delivered to the headquarters / facilities of LUXOTTICA as indicated in the Supply Order and / or Agreement in accordance with DDP Incoterms 2010, except if otherwise provided by the Supply Orders and/or Agreements. The handover of merchandise to the carrier or forwarding agent does not release the Supplier from its delivery obligations.

1A.4. The Supplier acknowledges that the Supply Order and/or Agreement may include provision for compensation in respect of any loss, expenses or costs incurred by LUXOTTICA due to late delivery, non-delivery or non-compliance of the delivered goods/products, etc. other than in the case of events of force majeure. The Supplier acknowledges that LUXOTTICA may incur loss, expenses or costs in the event of any failure to meet delivery time(s). In the case of total failure or partial delivery of goods/products over (15) fifteen consecutive days, other than in the case of events of force majeure, LUXOTTICA shall have the right to cancel the Supply Order and/or terminate the Agreement immediately on written notice to the Supplier, without prejudice to the right to claim compensation or damages or any other legal remedy that may be available to LUXOTTICA. LUXOTTICA shall not be liable to the Supplier for or in respect of the termination of the Supply Order and / or Agreement in accordance with this provision.

1A.5. At any time prior to the acceptance of the supply of goods and products of LUXOTTICA to be of the reasonable opinion that the goods and products do not conform or are unlikely to conform with the Supply Order and / or Agreement, LUXOTTICA shall inform the Supplier and the Supplier shall immediately take such action as is necessary to ensure conformity. In addition LUXOTTICA shall have the right to require further testing and inspection. The Supplier agrees to replace and/or restore the delivered goods or products within the times established by LUXOTTICA and agreed by the Supplier. Notwithstanding any such inspection or testing, the Supplier shall remain fully responsible for ensuring that the goods and products comply with the Supply Order and / or Agreement and any such inspection or testing shall not diminish or otherwise affect the Supplier’s obligations under these GTC or any applicable laws. Furthermore, LUXOTTICA shall be entitled to claim compensation for costs, expenses or losses resulting from late / failed delivery.

1A.6. Without prejudice to LUXOTTICA’s right to reject the goods and products, title of the goods and products shall pass to LUXOTTICA upon delivery.

1A.7. If excess goods and products are delivered to LUXOTTICA which were not previously agreed with the Supplier in a Supply Order and / or Agreement or otherwise in writing, LUXOTTICA shall not be bound to pay for the excess and any such excess shall be and shall remain at the Supplier’s risk and shall be returnable at the Supplier’s expense, provided always that LUXOTTICA shall at its sole option be entitled to purchase the excess merchandise at the supply price specified in the applicable Supply Order.

B) - SUPPLY OF SERVICES

1B.1. Supply prices shall be fixed for the entire duration of the Supply Order.

1B.2. The Supplier carries out the services specified in the Supply Order with full autonomy, and shall bear all associated costs and risks, including the costs associated with the means and organisation required to carry out such services. The Supplier agrees to carry out the services with reasonable skill, care and diligence in accordance with the Supply Order and / or Agreement and all applicable laws and regulations.

1B.3. The Supplier acknowledges that the Supply Order and/or Agreement may include provision for compensation in respect of any loss, expenses or costs incurred by LUXOTTICA due to delayed provision of services and / or non-compliance of the services, etc. other than in the case of events of force majeure. The Supplier acknowledges that LUXOTTICA may incur loss, expenses or costs in the event of any failure to meet supply time(s). In the case of total failure or partial or delayed provision of services over (15) fifteen consecutive days, other than in the case of events of force majeure, LUXOTTICA shall have the right to cancel the Supply Order and/or terminate the Agreement immediately on written notice to the Supplier, without prejudice to the right to claim compensation or damages or any other legal remedy that may be available to LUXOTTICA. LUXOTTICA shall not be liable to the Supplier for or in respect of the termination of the Supply Order and / or Agreement in accordance with this provision.

Section 2 - PAYMENT TERMS AND CONDITIONS

2.1 The Supplier acknowledges that:
   a) invoices may be issued by the Supplier only after the acceptance of the supply by LUXOTTICA;
   b) invoices shall state the Supply Order number and any VAT payable, and, in relation to the supply of goods and products, they shall also state details of the transport documentation, the applicable LUXOTTICA codes, the quantity and the unit of measurement/price/currency, and shall be issued in compliance with the schedule which may be previously agreed with LUXOTTICA;
   c) in case of any disparity between the Supply Orders and the invoice data, the Supplier shall correct said invoices in line with the Supply Orders to which they refer, issuing the suitable rectification documents. Any credit and/or debit note shall refer to the original invoice, and include the invoice’s date and invoice number, as well as the transport documentation number and Supply Order number, the applicable LUXOTTICA codes and the unit of measurement, price, and currency.

2.2 The Supplier agrees to provide details of any single bank account to LUXOTTICA which clearly indicates the IBAN code relating to that account, in which payment is to be made. The bank account details shall be valid for the entire duration of the Supply Order and / or Agreement and in the case of variation, the Supplier agrees to provide the new details to LUXOTTICA at least 60 (sixty) days prior to the due date for payment.

Section 3 - AUTHORIZED THIRD-PARTY SUPPLIERS - NO ASSIGNMENT OR SUB-CONTRACTING

3.1 The Supplier shall not assign or sub-contract to any third party, in whole or in part, the production and/or provision of the goods or services without the prior authorization in writing of LUXOTTICA. Should the Supplier assign or sub-contract its obligations with regard to the supply of goods or services to third-party suppliers duly authorized by LUXOTTICA pursuant to this Art. 3.1 (hereafter "Authorized Third-Party Suppliers"), the Supplier shall not be released from its obligations towards LUXOTTICA under these GTC and / or the Supply Order and/or Agreements. In order to obtain the prior authorization in writing of LUXOTTICA, the Supplier shall provide a written communication to LUXOTTICA detailing the name and address of the headquarters of the Authorized Third-Party Supplier, as well as the site of production and the activities that may be assigned or sub-contracted to said sub-supplier, and any other information which LUXOTTICA may deem useful or necessary. For any supply assigned or sub-contracted to Authorized Third Party Suppliers, the Supplier agrees to also cause such Authorized Third Party Suppliers to carry out the supply in compliance with the terms and conditions requested by LUXOTTICA, and in line with these GTC, and particularly with Section 6 – Intellectual Property Rights.
Section 4 - TERMINATION – WITHDRAWAL – FORCE MAJEURE

4.1 The Supplier acknowledges that LUXOTTICA shall have the right, in addition to the right to claim for damages or any other legal remedy available to LUXOTTICA, to terminate the Supply Orders and/or Agreements with immediate effect by giving written notice to the Supplier in the following circumstances:
   a) delay in the delivery of supplies, other than in the case of events of force majeure, over 15 (fifteen) consecutive days, as provided under Art. 1A.4 and 1B.3 of these GTC;
   b) the Supplier is non-compliant with its obligations under Articles 1A.2, 1B.2, 3, 5 and 6 of these GTC;
   c) the Supplier’s company, or company branch involved in the supply of the goods and services herein undertaken, is transferred/assigned; the Supplier’s company structure undergoes changes affecting its control;
   d) the Supplier is subjected to liquidation procedures, including voluntary liquidation; becomes insolvent, or if an order is made or a resolution is passed for its winding up (except voluntarily for the purpose of solvent amalgamation or reconstruction), a petition is filed or an administrator, administrative receiver or receiver is appointed over the whole or any of the Supplier’s assets, or the Supplier makes any arrangement with its creditors or ceases to carry on business or does or suffers any similar or analogous act existing under the laws of any country.

4.2 Any provision of these GTC that expressly or by implication is intended to continue in force after termination of the Supply Order and/or Agreement shall remain in full force and effect.

4.3 Termination of any Supply Order and/or Agreement shall not affect any other rights, remedies, obligations or liabilities of the Parties that have accrued up to the date of termination, including the right to claim damages in respect of any breach of the Supply Orders and/or Agreement which existed at or before the date of termination.

4.4 Neither Party shall be liable in any way for any delay or failure to perform its obligations under any Supply Order and/or Agreement resulting from any cause beyond its reasonable control (such causes to include but not be limited to acts of God, war, strike, lock out, riot, trade dispute, law or regulation or other similar or analogous act existing under the laws of any country; the Supplier acknowledges that LUXOTTICA may have additional rights of termination under the Supply Orders and/or Agreement).

Section 5 - PRINCIPLES OF CONDUCT - PERSONNEL - PRIVACY

5.1 In carrying out the Supply Orders and/or Agreements the Supplier agrees that, and the Supplier, and its employees, agents and consultants and any Authorized Third Party Suppliers shall abide by the ethics and principles of conduct enunciated by LUXOTTICA as part of its Ethical Code, published on LUXOTTICA’s website (http://www.luxottica.com/en/our-way/our-doing-business/code-ethics), and declares to have read and understood such Ethical Code, which constitutes an integral and substantive part of this document.

5.2 The Supplier declares, warrants and guarantees that the Supplier and Authorized Third Party Suppliers are not subject to:
   a) any pending insolvency proceedings;
   b) any actions detrimental to the reliability and integrity of the Supplier and/or its Authorized Third Party Suppliers and/or their respective legal representatives/administrators; or
   c) any criminal or civil penalties, including penalties for violating applicable environmental protection, health and safety laws.

In the case of non-compliance with the requirements of Section 5, or false declarations relating thereto, LUXOTTICA shall have the right to terminate any Supply Order and/or Agreement, without prejudice to the right to claim compensation or damages or any other legal remedy that may be available to LUXOTTICA.

5.3 The Supplier agrees to conform, where required under applicable laws, with mandatory national collective work agreements, if any, and to comply with all applicable laws and regulations relating to social insurance, taxes, social contribution, salary and compensation, welfare, social security and health and accident insurance. The Supplier also agrees to pay any social contributions or other charges required by applicable laws, including taxes, relating to employment of workforce, employment contracts, social assistance, and social security, and to periodically and punctually pay any amounts due to its employed personnel required by the applicable laws. The Supplier agrees to cause the above contractual and legal obligations to be observed also by its Authorized Third Party Suppliers, if any.

The Supplier warrants, therefore, that it is intended that its personnel and its Authorized Third Party Suppliers, if any, shall not have any claim towards LUXOTTICA for any activity performed in carrying out the Supply Orders and/or Agreements arising under applicable employment laws. The Supplier shall indemnify LUXOTTICA, on demand and without objection, in respect of any amount which LUXOTTICA may be held to pay to such personnel under applicable employment laws, for any reason whatsoever, including legal fees and charges.

To the extent that any personal data is disclosed or processed pursuant to the Supply Orders and/or Agreements, the parties agree to comply with the Data Protection Act 1998 and any other applicable legislation.

Section 6 - INTELLECTUAL PROPERTY RIGHTS - CONFIDENTIALITY

6.1 The marks owned by or granted under license to LUXOTTICA and/or Luxottica Group S.p.A. (the “Marks”) are and remain the exclusive property and licensed material of LUXOTTICA and/or Luxottica Group S.p.A., and may not in any way whatsoever be transferred to any third party, modified, or utilized for uses other than those expressly described in the Supply Orders and/or Agreements.

6.2 The Supplier agrees to use the Marks in the manner specified in writing by LUXOTTICA, and solely for the purpose of complying with the Supply Orders and/or Agreements, and agrees that:
   a) the Authorized Third Party Suppliers may place the Marks, only where authorized in writing by LUXOTTICA;
   b) the Authorized Third Party Suppliers shall not deliver or use any circumstance supply or sell to third parties, other than the Supplier and LUXOTTICA, any products featuring the Marks; and
   c) the Supplier will remain fully responsible for the use of the Marks by the Authorized Third Party Suppliers.

6.3 The Supplier warrants that the goods and services provided to LUXOTTICA do not violate, in any manner whatsoever, the rights of any third party. Should the Supplier, in carrying out the Supply Orders and/or Agreements, intend to use the equipment, technical solutions, and any other material subject to intellectual property rights owned by any third party, the Supplier shall, having previously informed LUXOTTICA, obtain the rights to utilize such intellectual property and claim no additional charges in respect of such utilization.

The Supplier shall indemnify LUXOTTICA for any damage and any cost or expense, including legal fees and charges which may ensue, against any claim or legal action moved against LUXOTTICA for any reason whatsoever, in violation of the Supplier’s intellectual property rights.

6.4 The Supplier acknowledges that the information and the materials (including, but not limited to, drawings, samples, technical specifications and data, etc.), received from LUXOTTICA, belong exclusively to LUXOTTICA and are to be considered confidential. Thus, the Supplier may claim no right whatsoever to such information or material.

The Supplier shall, and shall procure that its directors, employees, Authorized Third Party Suppliers, agents and consultants engaged in the activities, in whatsoever office or duty, use the information and the materials, as mentioned above, exclusively to comply with the Supply Orders and/or Agreements, and to handle and keep such information and materials as confidential, so that such information and materials are not divulged to any third party, and to return them to LUXOTTICA (or destroy them if requested by LUXOTTICA to do so), upon LUXOTTICA’s request, and on completion or termination of any Supply Order and/or Agreement.

6.5 The Supplier shall, and shall procure (if applicable) that its directors, employees, Authorized Third Party Suppliers, agents and consultants engaged in the activities in whatsoever office or duty, grant to LUXOTTICA any intellectual property right or right to the use and enjoyment of intellectual property (with the exception of moral rights) which may derive from the goods exclusively designed, customized or provided to LUXOTTICA in carrying out the Supply Orders and/or Agreements.

6.6 All the goods (i.e., molds, machinery, etc.), owned by LUXOTTICA and made available to the Supplier in order to carry out the Supply Orders shall be returned at the end of the period of validity of the Supply Order / Agreement, unless otherwise agreed by the Parties. The Supplier may not transfer to any third party, modify, nor use the goods made available by LUXOTTICA for any other purpose whatsoever, and shall be responsible for the custody, safekeeping, and proper use of the same. In particular, the Supplier agrees to use said goods with the utmost care and diligence. In case of destruction, damage, or loss caused by the Supplier, the Supplier shall replace or repair said goods at its own cost and expense. Where repair or replacement of said is not possible, the Supplier shall refund LUXOTTICA the residual value of the goods, such value being calculated using current market prices and without prejudice to the right to claim compensation or damages for costs, expenses or losses or other legal remedy that may be available to LUXOTTICA. The Supplier shall not be liable to LUXOTTICA for the damage due to the normal wear and tear of the materials ensuing from the proper handling and use of the materials. Any packaging, transport, installation, uninstallation, and maintenance costs relating to the goods or materials provided by LUXOTTICA shall be borne by the Supplier. Having inspected such materials and ascertained their good working condition and fitness for their intended use, to the fullest extent permitted under applicable laws, the Supplier releases and agrees to indemnify and hold harmless LUXOTTICA from any liability for damages caused to persons and/or things which may derive from the improper use of the goods/materials.

6.7 The Supplier acknowledges that LUXOTTICA and Luxottica Group S.p.A. shall have the right to verify the correct use of its Marks, materials, goods, confidential information and any other intellectual property right or right to the use and enjoyment of intellectual property, through inspections to Supplier’s and Authorized Third Party Suppliers facilities.

Section 7 - INSURANCE

The Supplier shall take out and maintain at its own cost such insurance policies as are appropriate and adequate to cover its obligations under the Supply Orders and/or Agreements.

Section 8 - APPLICABLE LAW - JURISDICTION AND VENUE

These GTC and any Supply Order and/or Agreement and any dispute or claim arising out of or in connection with any of them or their subject matter or formation (including non-contractual disputes or claims) shall be governed by and construed in accordance with the law of England and Wales, and each party irrevocably agrees that the courts of England and Wales shall have exclusive jurisdiction to settle any such dispute or claim.